



Top Industry Achievers

Sarah Scruggs

ARDA fêted the 2009 ARDY and ACE Circle of Excellence (ACE) winners at the Awards Gala ceremony and dinner on the final evening of Convention. This annual celebration recognizes outstanding accomplishments among individuals, teams, resorts, and companies in a variety of categories and was kick-started by a man walking out on stage in a bubble—it was none other than host J.P. Ottino! With that, the festivities began, as a sumptuous dinner was served and libations were poured, filling the Palms Ballroom with a light, happy buzz.

The awards, detailed below, were presented to “the best of the best”, and the evening concluded with a marvelous performance by award-winning pianist and composer, Marvin Hamlisch, who has won four Emmys, four Grammys, three Oscars, one Pulitzer Prize, and one Tony. Many thanks to presenting sponsor of the awards gala, Holiday Systems International, and to the preceding Celebration of Excellence Reception sponsor, Whirlpool Corporation—as well as the Awards

Committee, who worked hard for many months to make the evening a big success.

Lifetime Achievement Award



The Lifetime Achievement Award is given to an individual who possesses an outstanding body of work that positively impacts the standards of the industry with a minimum of 15 years involvement. Recipients of the award demonstrate leadership, professionalism, creativity, reliability, and quality standards and ethics. This year’s award went posthumously to Jim Lambert, former chairman and CEO

of The Berkley Group, for the remarkable impact he made both on the industry and every aspect of his life.

He worked in the timeshare industry since it began in the 1960s. He was known as someone who could sell anything to anyone at anytime. But many also came to see that he was compassionate, fun-loving, and an extraordinary leader. He went on to build the largest independent timeshare company in the world. Along the way, he developed a knack for spinning interesting propositions into unqualified success. From the Berkshire Mountains to the Shenandoah Valley, from Las Vegas to South Florida—in every venture, he could see what was possible and make it work. He supported ARDA from its inception and contributed funds to help stabilize the association a few years during the hard financial period. He passed away in June 2008, but his legacy of achievement will always remain.

Community Service Award



The ACE Community Service Award recognizes outstanding community contributions by an ARDA member individual or organization. This year's winner had barely formed itself into a charitable foundation when they discovered the ideal project. For their support of Habitat for Humanity and their unwavering devotion to helping others, the 2009 recipient was The ShareForce workers of the Island One Foundation.

They first put together a cycle and car rally from Orlando to Daytona, led by Evel Knievel's son, Robbie, followed by a reception and auction, to build a new home for an injured Iraqi war veteran and his family. He was a double amputee, and the house had to meet his special needs—it was an expensive undertaking and the project needed massive fundraising and deep professional support. Our winner decided they would provide both.

After the rally, the group continued to pursue grants and cash replacement goods and services for the Habitat home. Ultimately, they raised and donated over \$350,000 to the cause. But they didn't stop there. Employees of this group then donated their expertise in construction. One of them co-chaired the entire project, coordinating permits, lining up subs for the project, and helping with furniture and decor choices. He also used his connections to arrange donations of services at reduced costs or for free. The entire project took countless hours, but it was completed in just four months, ahead of schedule and right on budget.

During the dedication ceremony where the Cope family received the keys to their home, Island One's Cary Erfurth said, "What we contributed was not only for Joshua Cope, but for the soldiers and families who sacrifice their lives each day. We have learned that nothing about our freedom is free. It exists because of heroes like Joshua and the supporting families

who are represented by Erica and Laney. Moment by moment, we can make a difference in the lives of our family, our neighbors, our community, and with projects like this, our country."

Women on their Way Award



An emerging star in the shared ownership industry, the recipient of this new award was Jennifer Vanlerberghe. She personifies the spirit of a "woman on her way"—an innovative thinker, committed leader and team player, who has made her mark and will surely keep soaring to new heights.

She joined Group RCI's technology team at a time when they wanted to reinvent Web-based services to be customer-centric and a vital distribution channel for their global business. She was the driving force behind the development and introduction of RCI's new Enhance Search Internet Service. The entire focus of the new service is to bring the fun back to vacation planning online and to increase the number of choices that members encounter in that planning. While other services usually rely on answer-response models, Enhance Search immerses the user in the universe of possibilities. The result was a 62-percent increase in Web confirmations, and a 40-percent increase in Web share of bookings in just one month. Her work has helped to catapult RCI's on-line services well into the 21st century. More importantly, she has established herself as a professional of exceptional creativity, managerial skill, and integrity. She absorbs knowledge and shares it; she is respected and admired has already set the bar extremely high for those who will follow her.

Philanthropic Award



The ACE Philanthropic Award recognizes an outstanding effort for a humanitarian cause by one or more industry individuals or a company. For being the protagonist in an extraordinary life-story, this year's winner of the ACE Philanthropic Award was Bruce Thompson, CEO of Gold Key/PHR Hotels.

At the age of 32, his son, Josh, was stricken with ALS, also known as Lou Gehrig's Disease. Before that, his son was a world-class surfer and had also joined his father in the hospitality business. It would have been understandable if his father had withdrawn from the pain of this blow. Instead, he decided to support the annual Walk to Defeat ALS. The Walks are held all across America with more than 100,000 participants and volunteers. He joined the Walk in Norfolk, Virginia, organizing other members of his staff and his family to support the event.



Photo by: Marcus Holman Photography

He then enlisted the support of his son's friends and co-workers—not just in Virginia Beach but all across the nation. They were called the JT Walk Team. At Johns Hopkins University alone, over 3,600 participants joined the JT Walk Team. In Virginia Beach, the goal was to put 1,000 on the team: they wound up with 7,000 (the largest team for an ALS walk to date). And instead of hitting their goal to raise \$100,000, they raised over 1 million dollars, shattering all records nationally for the Walk to Defeat ALS.

Innovator Award



The Innovator Award recognizes a company or individual who has successfully implemented a groundbreaking product, service, or concept within the last three years. It requires a fundamental change in the way the rest of the industry is conducted. The 2009 winner, Wyndham Vacation Ownership (WVO), used intentional design to achieve a building that was both good for productivity and good for the environment.

In their plan, the new office for their IT department had to do achieve these goals: support the company's "green" initiative; enhance employee and customer satisfaction; enhance productivity; minimize stress; and increase the attraction and retention of employees. The layout itself replaced hard walls with glass walls to unify the workers and reduce the tension that can come with management titles. Conference areas were sprinkled throughout the floor to encourage spontaneous brainstorming sessions. Even the break area was created as a lively area called "The Hub Club."

"We're absolutely thrilled to win the 2009 ACE Innovator Award because it recognizes WVO's unwavering commitment to elevating the engagement and productivity levels of our employees, while simultaneously reducing our impact on the environment within one truly innovative workspace," says Julie MacPherson, WVO's VP of Facilities. The new space opened to tremendous employee approval. Not only is the new IT office efficient and attractive, it assures the employees that the company intends to keep its stated commitments to the environment and to their workforce. This is an innovation that carries an impact not just for a couple of years but for decades.

Employee Award



The ACE Employee Award recognizes someone who has demonstrated outstanding commitment and loyalty, has a history of superior performance and contributions, and has set a positive example for his/her co-workers. Olga Dancaescu, project coordinator of Gulfwind Management's Island Empress on Pesacola Island, received this year's award, for her dedicated commitment to the development of a fractional project on a barrier island off the Gulf Coast of Florida.

Dancaescu not only took command of the entire project, she took on the education of the County Commission that was largely opposed to the development. Using statistics from ARDA and research of her own, she approached each group and each individual with her data, patience, and professionalism. It took a year, but she got it done. And it was as much her demeanor as it was her information that eventually won over not just one but two hostile councils and opened the way for the project to move forward. At the same time, she was assembling and guiding a team of architects, designers, financiers, marketing and PR specialists to create a sensational new resort on the island. Her creativity, honesty, and positive attitude were noted by everyone. All the more remarkable, considering the legal battle she was managing.

Employer Award



A company or a division that has demonstrated exceptional commitment to its employees through training, flexibility, professional development, benefits, and other unique programs for its staff—this is the profile of an ACE Employer Award winner. This year, it went to Group RCI, for their remarkable new training program called "Catalyst."

The program uses a myriad of tools for instruction: role-playing, assessments, group discussions, popular movie clips, self reflection, and executive coaching. The difference in this program is its focus on the individual. Participants learn how their behavior impacts their effectiveness. They learn how to better manage conflict, lead effective change, and build trust to increase business results.

The course lasts four days, which are spread over two months, so participants have a chance to absorb the lessons, apply them on the job, and then return to fine-tune their results. They leave the course with a structured personal development plan that identifies what competencies they will need to advance along their career path and how to attain them.

Says one graduate: "I left the program with not only new knowledge about myself and improved skills but also the support of the executive sponsor, program facilitator, my leader, a network of peer-attendees, and a learning partner from the program, who I meet with periodically to review progress against the development action plans."

Volunteer Award



The ACE Volunteer Award is given to a member of ARDA who consistently gives his/her time, energy, creativity, and talents to further ARDA's goals and objectives. An outstanding leader and member of eight formal ARDA committees and task forces—including Executive Committee and the AIF Board of Trustees—this year's recipient was the president of Marriott Leisure, Bob Miller, RRP.

Miller served as a representative in countless strategic meetings with the Bush administration, the Treasury Department, the U.S. Senate, Congress, Fannie Mae, Freddie Mac, and the Federal Reserve, advocating for the best interests of our industry. He initiated the quarterly Financial Performance Pulse Surveys that report key financial metrics and data on timeshare. He authored communication to the White House to request assistance for the timeshare industry under EESA. He was on the conference call with the Majority and Minority staff of the House Financial Services Committee to request that the categories under TALF be expanded to include timeshare.

Darla Zanini, Executive Vice President of the AIF, notes: "Bob exemplifies ARDA voluntarism with all the committees and leadership he's undertaken, and while serving as president of Marriott Leisure and as a member of the MVCI Executive Committee. Yet, when the economy turned upside down last year, Bob was among the first to reach out to ARDA and ask 'How can I help?' He spent countless hours with other industry leaders, MVCI staff, and ARDA staff

to craft and communicate our industry message about the devastating toll the credit freeze had on our industry. It was my

honor to nominate Bob for ACE Volunteer of the Year."



The ARDYs

Marketing & Sales

MARKETING MANAGEMENT EXECUTIVE

Keith Hill
Holiday Inn Club Vacations
 Keith Smith
Wyndham Vacation Ownership

MARKETING MANAGER OR TEAM

Marcus Ito
Wyndham Vacation Ownership
 Melody Feldman
Grand Lodge on Peak 7
 In-House Marketing Team
Holiday Inn Club Vacations

MARKETING OPERATIONAL SUPPORT PERSON

Marty Gall
Grand Lodge on Peak 7
 Josh Hope
Holiday Inn Club Vacations
 Andrew Raneri
Holiday Inn Club Vacations

MARKETING PROGRAMS

Adarsh Singh
Disney Vacation Club
 Daryl Kampa
Total Marketing Group, Inc.
 Viktoriya Leontyeva
Disney Vacation Club
 Dorothy Mann
Intrawest Resort Club Group

We've got market saturation. We are *Developments* magazine, the source for news and information about the vacation ownership industry. As the official publication of ARDA, your ad will reach 99 percent of the timeshare industry's decision makers.



Developments

For more information on advertising and other sponsorship opportunities, please contact Natasha Smith at 202/207-1074 or nsmith@arda.org.



The ARDYs



SALES MANAGEMENT EXECUTIVE

Bob Richey

Holiday Inn Club Vacations
Joanna Lambert
Holiday Inn Club Vacations
Bo Wilson
Wyndham Vacation Ownership

SALES VLO/QAO

Lucy Rodriguez

Wyndham Vacation Ownership
Kevin Jones
Holiday Inn Club Vacations
Fior Minaya
Sol Melia Vacation Club

SALES TRAINER

Elizabeth Brock

Wyndham Vacation Ownership
Marc Shaw
Holiday Inn Club Vacations

SALES: OPERATIONAL SUPPORT STAFF MANAGER

Debbie Welsh

Intrawest Resort Club Group
Paul Deering
Wyndham Vacation Ownership
Kim Schleider
Holiday Inn Club Vacations

SALESPERSON: TRADITIONAL LINE

Joan Lane

Disney Vacation Club
Bradd Faxon
Grand Lodge on Peak 7
Chris Mansour
Disney Vacation Club
Dieuvil Moise
Wyndham Vacation Ownership

SALESPERSON: IN HOUSE

Brent Sorensen

Grand Lodge on Peak 7
Mike Blank
Holiday Inn Club Vacations
Christine Le
Wyndham Vacation Ownership
Rick Richter
Diamond Resorts International

SALESPERSON: TELESALLES

Sharon Pitkin

Wyndham Vacation Ownership
Jennifer Groenendaal
Holiday Inn Club Vacations
Gib McCain
Disney Vacation Club
Rhonda Schulke
Wyndham Vacation Ownership

PROJECT TEAM

Exit Sales Team

Holiday Inn Club Vacations
Sales Team
Old Greenwood
In-House Operations
Wyndham Vacation Ownership

SALES AND MARKETING

ADMINISTRATIVE SUPPORT

Wendi Robinson

Wyndham Vacation Ownership
George Syrett
Holiday Inn Club Vacations

Management & Administration

HOMEOWNERS ASSOCIATION BOARD MEMBER

Joe Metallo

The Jockey Club/Tricom Management/
Vacation Village Resorts
Mary Garcia
Laguna Shores/Tricom Management/
Vacation Village Resorts
Tom Heller
San Diego Country Estates/Tricom Management/
Vacation Village Resorts

ADMINISTRATIVE MANAGER/TEAM

Aundralise Diaz de Leon

Welk Resorts
Joyce Deemer
The Jockey Club/Tricom Management/
Vacation Village Resorts
Tara Graviss
ResortCom International
Angela Montgomery
Grand Lodge on Peak 7
Yannin Varsanyi
Holiday Inn Club Vacations

ADMINISTRATIVE STAFF MEMBER

Edwin Cancel

Holiday Inn Club Vacations
Kaira Adams
Grand Lodge on Peak 7
Jenelle Davis
ResortCom International
Ruth Tormey
Platinum Interchange/Tricom Management/
Vacation Village Resorts
Joany Torres
Holiday Inn Club Vacations

OWNER CUSTOMER RELATIONS MANAGER/TEAM

Shearon Hurst-Roach

Wyndham Vacation Ownership

Mirza Baig

Holiday Inn Club Vacations
Katia Bergamo
Sol Melia Vacation Club
Adrienne Edwards
Welk Resorts
Thomas Jay
Tricom Management/Vacation Village Resorts

OWNER/CUSTOMER RELATIONS STAFF MEMBER

Yvonne Metzinger

Platinum Interchange/Tricom Management/
Vacation Village Resorts
Diana Aviles
Holiday Inn Club Vacations
Laura Ivette Encarnacion
Sol Melia Vacation Club
Jeff Linville
ResortCom International
Araceli Salazar
ResortCom International

TECHNOLOGY MANAGER/TEAM

Knowledge Information Management

Wyndham Vacation Ownership
Lynn Hall/Jamie Ibarra/Lisa Martin
Platinum Interchange/Tricom Management/
Vacation Village Resorts
Technology Manager
Brand Tango

RESORT GENERAL MANAGER

Therese Grybow

San Diego Country Estates/Tricom Management/
Vacation Village Resorts
David Grouchy
Celebrity Resorts
Linda O'Brien
Gatlinburg Town Square, A Summer Bay Resort
Richard Scinta
Wyndham Vacation Ownership

RESORT ASSISTANT MANAGER

Orlando Zurita

Holiday Inn Club Vacations
Patricia Aspin
San Diego Country Estates/Tricom Management/
Vacation Village Resorts
Aleisha Weist
Wyndham Vacation Ownership

RESORT DEPARTMENT MANAGER

Louis Marciniak

Summer Bay Resorts
Yolanda Astacio
Summer Bay Resorts
Erica Hernandez
Holiday Inn Club Vacations



Ken Smith
Summer Bay Resorts
 Dave Swanson
Wyndham Vacation Ownership

RESORT STAFF MEMBER

Bob Wagoner
Welk Resorts
 Esmeralda Baeza
*Palm Springs Tennis Club/Tricom Management/
 Vacation Village Resorts*
 Janet Gibson
Wyndham Vacation Ownership
 Jennifer Laboy
ResortCom International
 Divina Rodriguez
ResortCom International

**VENDOR SUPPLIER DEPARTMENT MANAGER
 OR STAFF MEMBER**

Cal Fracchiolla
Tricom Management/Vacation Village Resorts
 Mike French
Try Cor Electric, Inc. /Holiday Inn Club Vacations
 David Tapia
Wyndham Vacation Ownership

MAINTENANCE MANAGER

Steve Kelly
*The Jockey Club/Tricom Management/
 Vacation Village Resorts*
 Gary Collins
*Magic Tree Resort/Tricom Management/
 Vacation Village Resorts*
 Jon Fazio
Grand Pacific Resorts
 Martin Grybow
*San Diego Country Estates/Tricom Management/
 Vacation Village Resorts*
 Abi Rodriguez
Holiday Inn Club Vacations

MAINTENANCE STAFF MEMBER

Ryan McGlynn
*The Jockeys Club/Tricom Management/
 Vacation Village Resorts*
 Antonio Cribillero
Holiday Inn Club Vacations
 Audel Lievanos
*Sun Dunes Villas/Tricom Management/
 Vacation Village Resorts*
 Polito Lupercio
*Laguna Shores/Tricom Management/
 Vacation Village Resorts*

HOUSEKEEPING MANAGER

Danielle Boles
Wyndham Vacation Ownership
 Denise Boulais
Summer Bay Resorts
 Araceli Cobian

*San Diego Country Estates/Tricom Management/
 Vacation Village Resorts*
 Vincenzo Imparato
MasterCorp
 Doris Transeau
Welk Resorts

HOUSEKEEPING STAFF MEMBER

Sandra Fraye De Payan
*The Jockey Club/Tricom Management/
 Vacation Village Resorts*
 Loretta King Anderson
Holiday Inn Club Vacations
 Jacqueline Hernandez
*Sun Dunes Villas/Tricom Management/
 Vacation Village Resorts*
 Reyna Hernandez
*Laguna Shores/Tricom Management/
 Vacation Village Resorts*
 Olivia Miguel Martinez
Grand Lodge on Peak 7
 Elena Martinez
*Kingsbury Crossing/Tricom Management/
 Vacation Village Resorts*

Advertising & Promotion

LOGO DESIGN

Club Hacienda Tres Rios
Hacienda Tres Rios Resort
 GlobeQuest Travel Club Logo
Brand Tango
 Global Discovery Vacations Logo
Global Connections, Inc.
 Water's Edge Logo
Holiday Inn Club Vacations

BROCHURE 1-8 PAGES

Spice It Up Trade Show Brochure
Brand Tango
 Endless Vacation Rentals Foldout Brochure
Group RCI
 NorthCourse Brochure
Group RCI

BROCHURE 8+ PAGES (BUSINESS TO CONSUMER)

**GlobeQuest Travel Club
 Point-of-Sales Brochure**
Brand Tango
 Premier Brochure
Bluegreen Corporation
 Life Times-Summer 2008
Holiday Inn Club Vacations
 SMVC-Explore Brochure
Sol Melia Vacation Club

BROCHURE 8+ PAGES (BUSINESS TO BUSINESS)

Corporate Profile
International Cruise & Excursions, Inc. (ICE)

Stewart Vacation Ownership Brochure
Brand Tango
 Corporate Profile
Interval International
 On-Boarding Associate Handbook
Marriott Vacation Club International

NEWSLETTER—PRINT

RCC Lifestyle Newsletter, Volume 3
Marriott Vacation Club International
 Celebrity Sun
Celebrity Resorts
 Ventures US-ARDA Edition
Group RCI
 RCC Lifestyle Newsletter, Volume 2
Marriott Vacation Club International

NEWSLETTER ELECTRONIC

Passport
Group RCI
 Brand Tango Weather the Storm Email Blast
Brand Tango
 Newsletter-Electronic
Dial An Exchange
 SMVC Explore Your Club-Winter 08-09
Sol Melia Vacation Club

MAGAZINE

Colorful Places, Issue 3, 2008
Bluegreen Corporation
 DRI Magazine, Volume 1, Issue 2
Diamond Resorts International
 Endless Vacation-India
Group RCI
 Lifestyles
Summer Bay Resorts

MAGAZINE AD

Looking for Love-Magazine Advertisement
International Cruise & Excursions, Inc. (ICE)
 Hacienda Tres Rios Print Ad
Brand Tango
 Magazine Advertisement
Dial An Exchange
 Endless Vacation Rentals Fishbowl Advertisement
Group RCI
 Magazine Advertisement
Northstar Lodge Hyatt Residence Club

DIRECT MAIL

Beachside Mail
Total Marketing Group, Inc.
 The Registry Collection Deposit/
 Exchange Direct Mail
Group RCI
 Points Expiration Postcard
Holiday Inn Club Vacations
 \$100 Shopping Voucher Direct Mail
Wyndham Vacation Ownership

(continued p. 70)

The ARDYs

(cont. from Awards, p. 49)



SPECIALTY MARKETING PIECE

SeaWorld/Aquatica & Starwood Vacation

Ownership E-mail

Worlds of Discovery Parks, Florida
Breckenridge Grand Vacations
Grand Lodge on Peak 7
Win \$1,000 Groceries On-line Competition
Wyndham Vacation Ownership

SPECIAL EVENT

Summer Concert

Old Greenwood

One Hot Night Beneath the Venetian Moon
Bluegreen Corporation
Celebrity Resorts' 2008 Golf Spooktacular
Celebrity Resorts
World's Largest Cruise
International Cruise & Excursions, Inc. (ICE)
Vacation Ownership Investment Conference
Interval International

NEW OWNER MEMBER PACKAGE

Club IntraWest Member Kit

Brand Tango
Royal Palm Vacations Member Kit
Brand Tango
Global Discovery Vacations Member Guide
Global Connections, Inc.
Leisure Time Passport Kit
Interval International
Summer Bay Resort New Member Kit
Summer Bay Resort

SALES CENTER MATERIALS

Sales Center Showcase Panels

Interval International
DAE Sales
Dial An Exchange
SMVC-Gran Melia Puerto Rico Wall Tour
Sol Melia Vacation Club

INTEGRATED MARKETING CAMPAIGN

Preferred Residences

Interval International
Informed and Happy Owners Matter
Dial An Exchange
Anti-Staycation Campaign
Group RCI
"Be Here" Campaign
Group RCI
Signature Series Campaign
Holiday Inn Club Vacations

VIDEO PRODUCTION

Sales Video

Bluegreen Corporation
Hilton Vilamoura Vacation Club
Impact Limited
SMVC-Explore SMVC Marketing Film
Sol Melia Vacation Club

WEB SITE

Casa Dora Vacation Club

Brand Tango
White Oak Lodge & Resort Web Site
Global Connections, Inc.
NorthCourse.com
Group RCI
SMVC
Sol Melia Vacation Club

INTERACTIVE ADVERTISING CAMPAIGN

Levitin Group E-mail Blast

Brand Tango
Halloween Banner
Group RCI
Best Price Guarantee
Interval International

GREEN/SUSTAINABLE ADVERTISING AND PROMOTIONAL INITIATIVES

Promotional Materials

Hacienda Tres Rios Resort
Check-In Folder
Bluegreen Corporation
Celebrity Sun Volume 10 & 11
Celebrity Resorts

Resort Design

RESORT ARCHITECTURE

Gran Melia Palacio de Isora

Sol Melia Vacation Club
Hotel Terra
Callison
Hacienda Tres Rios Resort
Romario Arroyo, Diego Arroyo, Daniel Santoyo & Carlos Vargas

SITE PLAN DESIGN AND UTILIZATION

Wyndham Vacation Resorts Asia Pacific

Seven Mile Beach
Wyndham Vacation Resorts
Paradisus Palma Real "The Reserve" Resort
Sol Melia Vacation Club
The Westin Lagunamar Ocean Resort Villas
Starwood Vacation Ownership

AMENITIES

Marriott's Ocean Watch Villas at Grande Dunes

EDSA
Wakoola Springs (At the Fountains)
Bluegreen Corporation
Great Wolf Lodge, Grapevine, TX
Neuman Group
The Westin Ka'anapali Ocean Resort
Starwood Vacation Ownership

INTERIOR DESIGN—COMMON AREA

Arrabelle Spa

Stijfer Designs
Arrabelle
Stijfer Designs
Centre V
Stijfer Designs
Vail Mountain Club
Stijfer Designs

INTERIOR DESIGN—NEW RESORT UNIT

The Phoenician Residences

Starwood Vacation Ownership
Island Empress Resort
Architectural Concepts
Bluegreen Wilderness Club at Long Creek Ranch
Bluegreen Corporation
Arrabelle
Stijfer Designs

REFURBISHMENT: ARCHITECTURE AND INTERIOR DESIGN

The Ridge Tahoe-Ridge Plaza

Lori Amis Interiors, Inc
West Village Clubhouse Revitalization
Holiday Inn Club Vacations
Crystal Beach Suites Hotel, Miami Beach
Merrilee Elliott Interiors
MVC Grand Chateau
Marriott Vacation Club International

CONVERSION

Wyndham La Belle Maison

Wyndham Vacation Ownership
Developer Suite Unit Conversion
Holiday Inn Club Vacations
Starwood's Westin St. John Resort & Villas
L2 Studios, Inc.
Fairmont Heritage Place, Ghiradelli Square
SEA Design

SALES CENTER

Player Design Group

Stijfer Designs
Club Navigo
Accumen Sales and Marketing Group
Starwood's Sheraton Atlantic City
Portfolio Gallery
L2 Studios, Inc.

SIGNAGE

Pacifica Resort Ixtapa

Curtis Design International
Hilton Papagayo Resort Costa Rica
Curtis Design International
Water's Edge Beach Club
Holiday Inn Club Vacations