

Management and Administration Division Finalists

Business Administration or Operations Team

Member: Large Developer:

- *Andy Gosnell, Travel + Leisure Co.*
- *Jason Elliott, Wyndham Destinations*
- *Debbie Welsh, Hilton Grand Vacations*
- *Korina LaLuzerne, Hilton Grand Vacations*
- *Pam Cooper, Marriott Vacations Worldwide*

Business Administration or Operations Team

Member: Medium/Small Developer or Resort Management Company

- *Delores Friss, VSA Resorts by Vacatia*
- *Lena Fowler, Vacatia*
- *Shana Indiveri, Westgate Resorts*
- *Mauricio Maldonado, Lifestyle Holidays Vacation Club*

Business Administration or Operations Team

- *Collections Support Team, Holiday Inn Club Vacations*
- *Corporate Payroll Team, Holiday Inn Club Vacations*
- *Timeshare Closing Services Team, Vacation Innovations*
- *Resort Operations and Club Business Operations Team, Hilton Grand Vacations*
- *Revenue Inventory Team, Grand Pacific Resort Management*

Legal and Regulatory Team Member or Team

- *Kristen Lowery, Holiday Inn Club Vacations*
- *Donna Borthwick, Wyndham Destinations Asia Pacific*
- *Developer Services Team, Westgate Resorts*
- *Global Privacy Office, Marriott Vacations Worldwide*

Owner/Customer Relations Team

- *Wyndham Destinations Owner Services Marbles Committee, Wyndham Destinations*
- *Owner Support and CX Team, Holiday Inn Club Vacations*
- *Member Services Call Center, Ed Cid Vacations Club*
- *Customer Care Team, Vacation Innovations*
- *Financial District, Westgate Resorts*
- *Membership Support Group, Hilton Grand Vacations*

Owner/Customer Relations Manager

- *Monica Schaffer, Holiday Inn Club Vacations*
- *Shelia Flatt, RCI*
- *Michael Tuimavave, Grand Pacific Resorts*
- *Jane Herzel, Lifestyle Holidays Vacation Club*
- *Sydni Takacs, TOWB LLC/The MVP Service*

Communications Team

- *Marketing/Communications Team, Vacation Innovations*
- *Learning & Development Team, Westgate Resorts*
- *Corporate Communications Team, Hilton Grand Vacations*
- *Global Communications Team, Marriott Vacations Worldwide*
- *Owner Communications Team, Marriott Vacations Worldwide*

Communications Professional

- *Tessie Rousseau, MasterCorp*
- *Chris Higa, Grand Pacific Resorts*
- *Terry Godbey, Marriott Vacations Worldwide*
- *Kate Sondossi, Marriott Vacations Worldwide*

Human Resources Professional:

- *Carina Jones, Travel + Leisure Co.*
- *Shonda Brayboy, Holiday Inn Club Vacations*
- *Abby Escalante, Grand Pacific Resort Management*
- *Julie Schafer, Breckenridge Grand Vacations*
- *Jaimie Mims, Vacation Innovations*

Human Resources Team

- *Benefits Team, Holiday Inn Club Vacations*
- *arrivia's HR Benefits Team, arrivia*
- *Human Resources Business Partners & TMR, Hilton Grand Vacations*
- *East Region HR, Marriott Vacations Worldwide*

Talent Acquisition Professional or Team:

- *Leo Burgos, Grand Pacific Resort Management*
- *Tara Thompson, Wyndham Destinations*
- *HGV Talent Acquisition Team, Hilton Grand Vacations*
- *Sable Arrowood, Hilton Grand Vacations*

Training and Development Professional

- *Ashley Bedenbaugh, Hyatt Vacation Ownership*
- *Bryan Boyd, Grand Pacific Resort Management*
- *Allison Hull, Westgate Resorts*
- *Bob Kujawa, Hilton Grand Vacations*
- *Larica Gonzales, Trinity Resort Services*

Training and Development Team or Professional

- *Academy of Learning and Development, Holiday Inn Club Vacations*
- *Marketing Contact Center Training Team, Holiday Inn Club Vacations*
- *RCI Travel Guru, RCI*
- *Stacey Stanford, Grand Pacific Resort Management*

Technology Team: Developer

- *Marketing Self-Service E-Commerce Team, Holiday Inn Club Vacations*
- *Technology Operations Team, Holiday Inn Club Vacations*
- *Club Wyndham Waitlist Project Team, Wyndham Destinations*
- *Genesis Club Wyndham Project, Wyndham Destinations*
- *EIM Team, Hilton Grand Vacations*

Technology Team: Non-Developer

- *Signpost Project Team, First American Title Insurance Company*
- *Trinity Resort Services IT Team, Trinity Resort Services*
- *Trevor Hart, Vacatia*
- *RCI Digital Improvements Technology Team, RCI*
- *Technology Project Team, Interval International*

Activities Program Professional:

- *Dexter Carranza, Grand Pacific Resort Management*
- *Ryan Gaut, Grand Pacific Resort Management*
- *Emma Todd, Wyndham Destinations Asia Pacific*
- *Austin Pack, Westgate Lake Resorts & Spa, Westgate Resorts*
- *Matthew Mateo Martinez, Marriott Vacations Worldwide*
- *Kimberly Kinzi, Hilton Grand Vacations*
- *Kyle Berger, Holiday Inn Club Vacations*

Activities Program Team

- *Club Wyndham Sedona Experiences Team, Wyndham Destinations*
- *Orange Lake Resort Activities Team, Holiday Inn Club Vacations*
- *City Experience Leadership Team, Marriott Vacations Worldwide*

Safety & Security Professional or Team

- *Michael Conery, Grand Pacific Resort Management*
- *Desert Club Resort Security Team, Holiday Inn Club Vacations*
- *Brandi Nutt, Hilton Grand Vacations*
- *Jaime Torres, Hilton Grand Vacations*

Resort General Manager: Large Resort

- *Lanie McFarland, Holiday Inn Club Vacations*
- *Curtis Doscher, Wyndham Destinations*
- *John Louie, Marriott Vacations Worldwide*
- *Jim Marks, Marriott Vacations Worldwide*
- *Lisa Asdikian, Hilton Grand Vacations*

Resort General Manager: Small Resort/Resort Management Company

- *Cathryn Giff, Vacatia*
- *Shaun Tulper, Vacatia*
- *James Leveridge, Grand Pacific Resort Management*
- *Sean Herriott, Grand Pacific Resort Management*

Resort Assistant Manager

- *Joli Hatch, Grand Pacific Resort Management*
- *Patrick Fernane, Grand Pacific Resort Management*
- *Jessica Franken, La Cabana Resort*
- *Karl Magnuson, Marriott Vacations Worldwide*
- *Jaret Della Porta, Marriott Vacations Worldwide*

Resort Department Manager

- *Kelly Carnell, Grand Pacific Resort Management*
- *Gokul Shanadi, Holiday Inn Club Vacations*
- *Dan Roberts, Wyndham Destinations*
- *Erin Helm, Marriott Vacations Worldwide*
- *Angel Soto, Hyatt Vacation Ownership*
- *Andrew Griffin, Hilton Grand Vacations*
- *Massimo Provinciali, Hilton Grand Vacations*

Resort Operations Team Member

- *Maya McLaughlin, Grand Pacific Resort Management*
- *Carmen Manso Velez, Holiday Inn Club Vacations*
- *Erick Hernandez, Breckenridge Grand Vacations*
- *Roger Villa, Marriott Vacations Worldwide*
- *Silma Martinez, Hilton Grand Vacations*
- *Sherry Phillips, Hilton Grand Vacations*

Maintenance Team Member or Manager

- *Mike Jaeger, Grand Pacific Resort Management*
- *Debbie Wallace, Holiday Inn Club Vacations*
- *James "Kimo" Miguel, Wyndham Destinations*
- *Carlos Martinez, Vacatia*
- *Eduardo Andrews, Hilton Grand Vacations*
- *Jay Corpuz, Hilton Grand Vacations*

Housekeeping Manager: Developer

- *Teresa Leduc, Grand Pacific Resort Management*
- *Blanca Cruz, Wyndham Destinations*
- *Rocelia Jimenez, Marriott Vacations Worldwide*
- *Lucero Pena Ayon, Hilton Grand Vacations*
- *Nasha Campbell, Hilton Grand Vacations*

Housekeeping Manager: Non Developer

- *Kaitlyn Williams, Vacatia*
- *Yannelis Pereda, MasterCorp*
- *Robin Sumner, MasterCorp*

Housekeeping Team Member

- *Ramon Hernandez, Grand Pacific Resort Management*
- *Frank Lopes, Wyndham Destinations*
- *Miguel Rivero, Holiday Inn Club Vacations*
- *Elma Gonzalez, Marriott Vacations Worldwide*
- *Micaela Garcia, Hilton Grand Vacations*
- *Jorge Segura, MasterCorp*



timeshare
together:

LEADERS AND INNOVATORS