

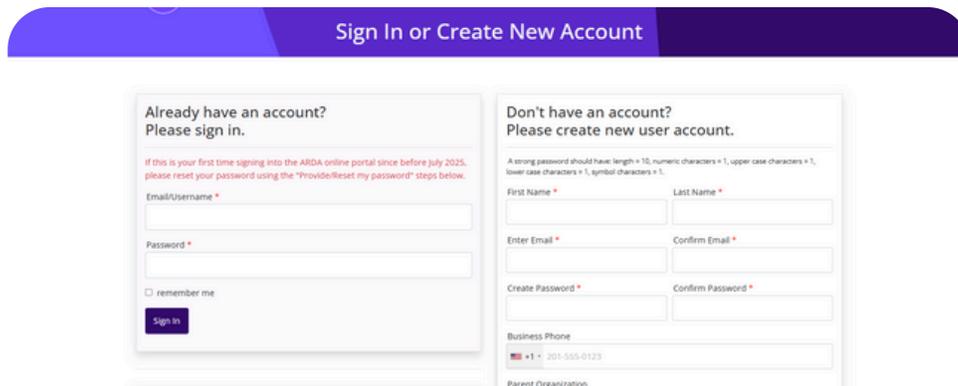
Resetting a Password on My.ARDA.org

Step-by-Step Instructions

1. Navigate to the Login Page

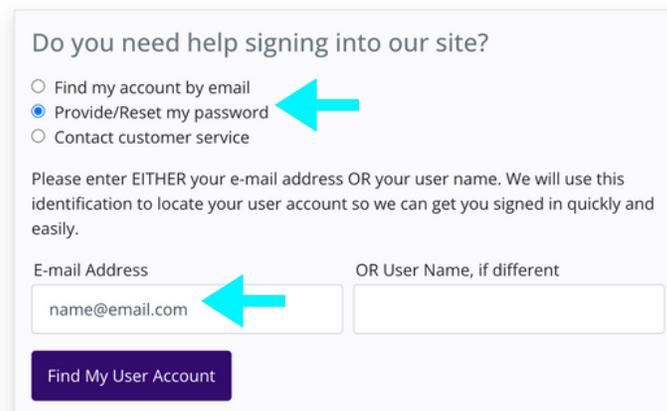
Go to <https://my.arda.org> in your web browser.

If you are signing in for the first time since before July 2025, you will need to reset your password before logging in. (please look at the red text for more information)



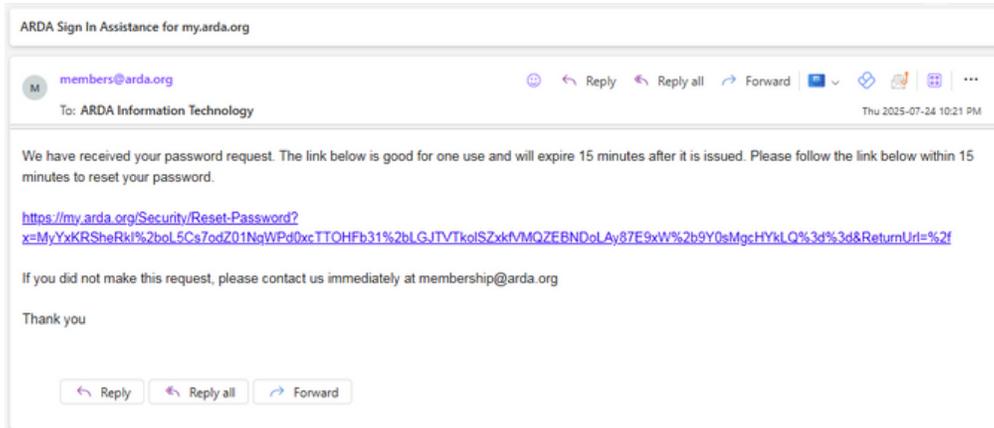
2. Click “Forgot your password?”

On the login screen, locate and select the option that says “Provide/Reset my password” below the username and password fields. Enter your email or username and select “Find my User Account”. For most people, email will work.



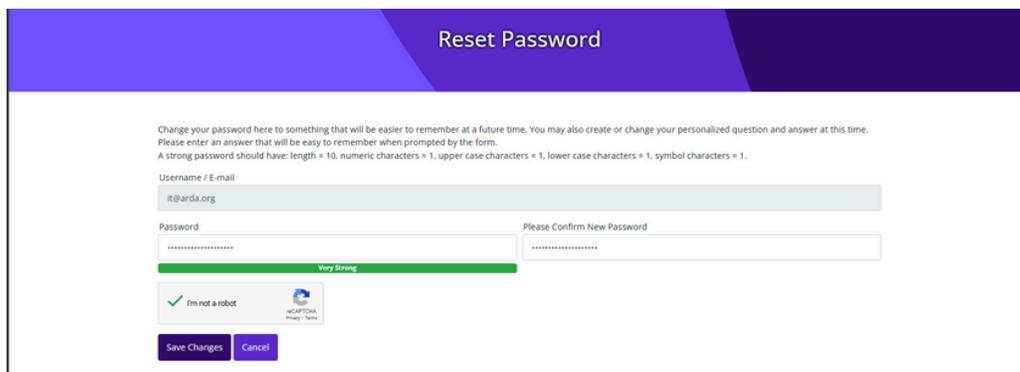
4. Check Your Email

Open your email inbox and locate the “Password Reset” email from ARDA. If you do not see it, check your Spam or Junk folder. In the email, click the password reset link provided. This will take you to a secure page where you can create a new password.



5. Click the Reset Link

Please refer to the Password Creation Guide available on the webpage to ensure your new password meets the required security standards. Enter your new password in the designated field. Re-enter the same password in the confirmation field to verify accuracy. Complete the reCAPTCHA verification to confirm you are not a robot. Click “Submit” to finalize and save your new password.

A screenshot of the ARDA Password Reset page. The page has a dark blue header with the text "Reset Password". Below the header, there is a paragraph of instructions: "Change your password here to something that will be easier to remember at a future time. You may also create or change your personalized question and answer at this time. Please enter an answer that will be easy to remember when prompted by the form. A strong password should have: length = 10, numeric characters = 1, upper case characters = 1, lower case characters = 1, symbol characters = 1." Below this text are two input fields: "Username / E-mail" with the value "i@arda.org" and "Password" with a masked password "*****". To the right of the password field is a "Please Confirm New Password" field with a masked password "*****". Below the password fields is a green progress bar with the text "Very Strong". At the bottom left, there is a green checkmark icon and the text "I'm not a robot" next to a reCAPTCHA logo. At the bottom right, there are two buttons: "Save Changes" and "Cancel".

6. Login with Your New Password

Return to the Login Page (<https://my.arda.org>).

Enter your email address and new password to sign in.

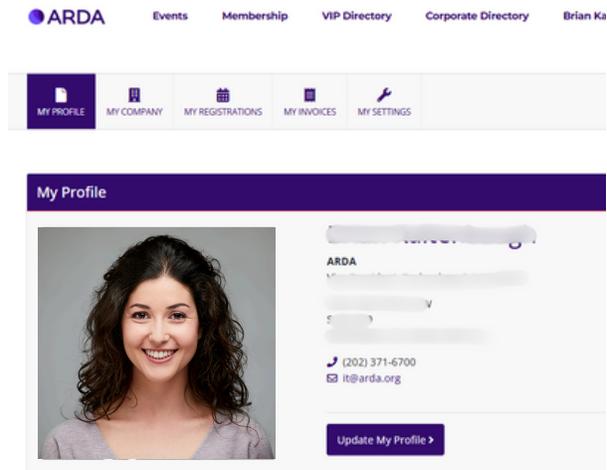
Already have an account?
Please sign in.

If this is your first time signing into the ARDA online portal since before July 2025, please reset your password using the "Provide/Reset my password" steps below.

Email/Username * 

Password * 

remember me



The screenshot shows the ARDA online portal. The top navigation bar includes the ARDA logo and links for Events, Membership, VIP Directory, Corporate Directory, and Brian Ka. Below this is a secondary navigation bar with icons for MY PROFILE, MY COMPANY, MY REGISTRATIONS, MY INVOICES, and MY SETTINGS. The main content area displays the "My Profile" page, which features a profile picture of a woman, the ARDA logo, and contact information including a phone number (202) 371-6700 and an email address it@arda.org. There is an "Update My Profile" button at the bottom right of the profile section.

Notes:

- A strong password should have: length = 10, numeric characters = 1, upper case characters = 1, lower case characters = 1, symbol characters = 1.
- If you experience issues, contact membership@arda.org.